



## **Booking Terms and Conditions**

### **Payment Schedule:**

**At time of commitment:** *(at least 60 days prior to arrival)*

- 50% of total tour cost should be wired to our account
- Air tickets booked by Griffon Expeditions *(outside of the trip inclusions)* should be paid in full.

**Full payment must be wired to our account at least 30 days prior to arrival.**

### **Cancellation Policy:**

If you cancel your booking, cancellation fees apply. Notice of cancellation must be made to Griffon Expeditions by email as soon as possible.

### **Cancellation fees:**

- More than 45 days - Loss of deposit (less airfare refunds)
- Between 45 and 30 days - Loss of 50% of total tour cost
- 30 days or less – Loss of 100% of total tour cost

Depending on your type of coverage and the reason for cancellation, these charges may be recoverable under your insurance policy. Cancellation fees for air tickets issued on behalf of Griffon Expeditions will apply as determined by the airline and may vary according to the type of ticket issued.

Although you will lose your deposit if canceling your tour, you may be able to transfer your deposit to another trip in our catalogue at a different date.

- ***No refunds will be made if you leave a trip for any reason after the trip has begun.***

### **Itinerary alteration and trip cancellation:**

On occasion, unforeseen circumstances may cause Griffon Expeditions or our local operator to alter trip itineraries or even cancel a trip. Weather, road conditions, and other unexpected events often change our itineraries. Griffon will endeavor to offer a suitable alternative to ensure you make the most of your valuable time. However, if we are forced to cancel a trip and a suitable alternative cannot be found we will offer a full refund. Griffon Expeditions cannot be held liable for any damages or claims made due to trip alterations or cancellations.



**Liability:**

Griffon Expeditions, while undertaking tours, transportation, accommodation and other services only acts as an agent on the clear understanding that it shall not be, in any way responsible or liable for any accident, damages, loss, delay, international flight cancellation/delays, or inconvenience caused in connection with the travel facilities arranged by the company its employees or agents. All bookings are accepted and executed with utmost care, yet no responsibility is undertaken for any change or deviation on account of factors beyond our control.

Griffon Expeditions reserves the right to modify any arrangements required by and made on behalf of clients and to cancel the same without prior notice due to unforeseen circumstances.

**Waivers/Acceptance of Risk:**

All clients are expected to read, understand and sign a waiver and acceptance of risk form. These forms can be downloaded from our website [here](#) Please bring a signed, witnessed and dated copy with you when you arrive for your tour.